

Business Notice Account

Additional Conditions

**For HSBC UK Business Notice Account
customers as of February 2025.**

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1. What you should know

These Additional Conditions apply to your Business Notice Account which is what we mean when we refer to your '**Notice Account**'.

These Additional Conditions will apply in addition to the Relationship Terms and the Terms and Conditions for your business accounts and related services.

If there's any conflict between these Additional Conditions, the Relationship Terms and the Terms and Conditions for your business accounts and related services, the following order of priority applies:

- first, these Additional Conditions;
- next, the Terms and Conditions for your business accounts and related services; and
- finally, the Relationship Terms.

We'll provide you with the Business Notice Account – Account Opening Schedule where you can find important information mentioned in these Additional Conditions. This is the '**Opening Schedule**'.

You can find information on the charges that apply to your accounts in your price list.

2. Start Date

What's the Start Date?

This is the date in the Opening Schedule when the Notice Account starts to accrue interest or to be charged if Negative Credit Interest applies (see section 3 below).

On the Start Date we'll open a Notice Account in your name and transfer to it the amount set out in the Opening Schedule from your nominated business account.

We'll only do this if your nominated business account is:

- in the same name and currency; and
- has an available balance, at midday on the Start Date, which is the same or more than the Minimum Deposit Amount.

When we refer to the '**Minimum Deposit Amount**' we mean the minimum balance that we require you to maintain in the Notice Account. We'll tell you the Minimum Deposit Amount from time to time.

What could delay the Start Date?

We may delay the Start Date, if the nominated business account set out in the Opening Schedule doesn't have an available balance, at midday on the Start Date which is the same or more than the Minimum Deposit Amount.

We'll notify you as soon as reasonably possible of any delay to the Start Date.

You may instruct us by phone, post or HSBCnet to transfer additional funds from your nominated business account to an existing Notice Account at any time. If you instruct us by phoning **0345 850 1155**¹ or by sending us the completed Business Notice Account – Addition/Withdrawal Schedule, we'll make a telephone verification call to you as soon as reasonably practicable.

3. Interest

Depending on the currency of the deposit, we may apply Negative Credit Interest to the amount on deposit in Notice Accounts and the Term Accounts. When we refer to the '**Term Account**' we mean the account we open for you when you make a withdrawal from your Notice Account.

What is Negative Credit Interest?

This means we will charge you interest for keeping your money on deposit. The Opening Schedule will state if this is the case.

Amounts deposited in the Notice Account shall accrue or be charged (where Negative Credit Interest applies) interest at the Notice Account Rate until they're transferred either:

- to a Term Account when you give us a notice of withdrawal or if we notify you that we are going to close your account by giving you more than two months' notice; or
- directly to your nominated business account if we close your Notice Account immediately or with less than two months' notice.

When we refer to the '**Notice Account Rate**' we mean the rate of interest that we apply to the Notice Account.

1. We're open Monday to Friday, 9:00am to 5:00pm (subject to change over certain periods). If you're calling from outside the UK, please dial +44 207 991 7904. To help us improve our service, and in the interest of security, we may monitor and record your conversation. If you need a Text Relay service, you can download the 'Relay UK' app and call our number from within it.

How is interest paid or charged?

Unless Negative Credit Interest applies, you must choose in the Opening Schedule whether we will pay interest:

- on a monthly or quarterly basis; and
- in arrears to your nominated business account or compounded and paid to the Notice Account.

If Negative Credit Interest applies, it will:

- accrue daily in the Notice Account at the Notice Account Rate; and
- you must choose in the Opening Schedule whether we'll debit the amount of interest on a monthly or quarterly basis and in arrears from the Notice Account or nominated business account.

Whenever we transfer funds from a Notice Account to a Term Account:

- we'll credit or charge any interest accrued in the Notice Account as described in the box above; and
- the rate of interest that we refer to as the '**Term Account Rate**' will apply to funds in the Term Account.

The Term Account Rate will be set out in the Opening Schedule and will be the Notice Account Rate less a margin agreed with you.

How is the Notice Account Rate set?

The Notice Account Rate will be set out in the Opening Schedule and will either be:

- a variable rate made up of a margin that we'll set to a publicly available reference rate such as the Bank of England Base Rate plus an additional margin agreed with you; or
- a variable rate we've defined plus a margin agreed with you.

Changes to publicly available rates

If the Notice Account Rate is based on a publicly available rate, we'll change your Notice Account Rate within one working day after any change to that publicly available rate. If it's based on a variable rate we set and we increase that variable rate, we'll increase the Notice Account Rate within one working day of doing so, but if we decrease that variable rate we'll give you at least one month's notice by post or email.

What happens if the margin changes?

We can change the margin at any time. If we increase it, we'll make the change immediately and will indicate the new margin on your next account statement. If we reduce either the margin or the variable rate, we'll give you at least one month's notice by post or email.

If you don't want to accept the change, you must notify us before the effective date and we'll treat this as a request to transfer the whole balance and close your Notice Account without charge.

Unless Negative Credit Interest applies, we'll credit any interest accrued while funds are in the Term Account to your nominated business account on the date that the funds held in the Term Account are transferred to your nominated business account, according to these Additional Conditions.

Where Negative Credit Interest applies to the Term Account, we'll debit any Negative Credit Interest accrued while funds are held in the Term Account to your nominated business account on or shortly after the date that the funds held in the Term Account are transferred to your nominated business account, in accordance with these Additional Conditions. The notice we send you to confirm your funds have been moved from a Notice Account into a Term Account will set out the amount of Negative Credit Interest that we'll charge to your nominated business account and will also constitute the required pre-notification of the charge to the nominated business account.

4. Payments out

You may only access your funds either by closing your Notice Account or withdrawing an amount from it once you've given us the applicable amount of notice. The notice period required will be set out in your Business Notice Account – Account Opening Schedule.

How do I make a withdrawal?

You may ask to withdraw funds from a Notice Account at any time on or after the Start Date by giving us written notice of withdrawal which will take effect:

- if given in writing using the Business Notice Account – Addition/Withdrawal Schedule, on the working day after we make a telephone verification call to you. We'll call you by the end of the working day after we receive your written notice;
- if given by telephone, on the same working day if given before 12.00pm UK time on a working day or on the next working day if given after 12.00pm or on a non-working day; and
- if given by HSBCnet, on the same working day if given before 4.00pm UK time on a working day or on the next working day if given after 4.00pm or on a non-working day.

Upon a notice of withdrawal becoming effective we'll:

- open a Term Account; and
- transfer the withdrawal amount from your Notice Account to the Term Account and apply the Term Account Rate from the date of transfer.

When do I receive the withdrawal amount?

We'll hold the amount you withdraw in the Term Account until the Term Account expires.

The date when the Term Account expires is what we mean when we refer to the 'Maturity Date'. The **Maturity Date** is the last day of the applicable notice period which follows us receiving a notice of withdrawal from you, unless it falls on a relevant currency holiday or a day that isn't a working day. In those cases it will be the next working day.

A '**relevant currency holiday**' is a day where there is a public holiday in the country of the central bank for the currency of your deposit, or USD (due to USD being the international clearing currency).

On the Maturity Date we'll transfer the withdrawal amount to your nominated business account and if it's:

- a withdrawal of all of the funds from your Notice Account, we may decide to close your Notice Account;
- a partial withdrawal of funds from your Notice Account, we'll continue to hold the remaining balance in your Notice Account, provided it's equal to or greater than the Minimum Deposit Amount. Funds remaining in your Notice Account after a partial withdrawal will continue to accrue or be charged interest.

If the balance remaining in the Notice Account falls below the Minimum Deposit Amount, we'll decide whether to:

- continue to hold the remaining balance in the Notice Account; or
- close the Notice Account.

5. Need for a Business Account

You're not permitted to close your nominated business account whilst your Notice Account remains open.

6. Security Interest

You must not grant any security interest over or transfer or assign your rights in connection with any Notice Account or Term Account.

7. Closing your Notice Account

How can we close your Notice Account?

If we close your Notice Account, we may transfer any remaining balance directly to your nominated business account without first transferring it to the Term Account.

What happens when we close your Notice Account?

Except where we close your account immediately or with less than two months' notice, if we notify you that we're going to close your Notice Account, we'll transfer all remaining funds to a Term Account, apply the Term Account Rate to the Term Account from the date of transfer and:

- where the closure is made because you've decided not to accept the change to the margin or the balance remaining in the Notice Account falls below the Minimum Balance, on the Maturity Date we'll transfer funds held in the Term Account to your nominated business account; or
- where the closure is made by us giving you two months' written notice, we'll transfer the remaining funds to the Term Account on the expiry of the two months' notice period. This notice period is what we mean when we refer to the **'Bank Notice Period'**.

We'll transfer those funds from the Term Account to your nominated business account on the earlier of:

- on expiry of the applicable notice period after the money enters the Term Account; and
- on expiry of the applicable notice period after you contact us during the Bank Notice Period to request we move your funds to your nominated business account.

Accessibility

If you need any of this information in a different format, please let us know. **This includes large print, braille, or audio.** You can speak with us using the live chat service on our website, by visiting one of our branches or by giving us a call.

There are also lots of other options available to help you communicate with us. Some of these are provided by third parties who are responsible for the service. These include a Text Relay Service and a British Sign Language (BSL) Video Relay Service. To find out more, please get in touch. You can also visit business.hsbc.uk/accessibility or business.hsbc.uk/contact-us.

business.hsbc.uk

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