

Is Al already impacting employment?

Some reasons for worry in the labour market data

EconomicsGlobal

- A widening range of AI tools appears to be impacting graduate and junior staff recruitment...
- ...and poses downside risks to employment in more sectors...
- ...meaning a possible undercurrent of weakness in labour markets to come

Whilst financial markets have spent the past few years celebrating breakthroughs in artificial intelligence (AI), with equity markets hitting new highs, semiconductor trade soaring and investment rippling through the global economy, the much-discussed impact on the labour market has, so far, been harder to discern.

But at a time when central banks across the world are keeping a closer eye on the labour market there are now signs that we're starting to see a stronger undercurrent of job losses, particularly in the US where employment growth has been slowing in virtually every sector. This is both a supply- and demand-side story – and the impact of Al already appears to be explaining at least some of the latter.

And this is only the start. As investment continues to pour into AI, the technology will cross new frontiers, bringing the cost down and widening the scope of jobs it can replace. Agentic AI, where human involvement is not needed, will amplify this further. The impact on the labour market, whilst only around the fringes for now, is set to get bigger.

Across the world, professional services firms – where the impact of AI is greatest – are cutting back on graduate hires, as AI tools can replicate the work that many of these new entrants to the labour market would have been doing. Of course, it's not easy to disentangle the impact of AI on the labour market versus cyclical drivers. After all, the unemployment rate for young people has been rising more quickly than for the population as a whole in the US among both graduates and non-graduates.

Still, AI adds to any pre-existing weakness, and already appears to be putting downward pressure on hiring. In any cyclical downturn, we could see firms accelerate cost-cutting more quickly – meaning that the impact of AI on the broader labour market could continue to grow as a result.

Firms will be able to operate with fewer staff, either from cuts or by not needing to hire as many people in their growth phase. We may not be too far away from a one-person 'unicorn' company – with AI allowing a single worker to scale to a previously impossible size. In any case, the impact of AI across the global economy continues to build – and although direct signs of labour market stress are limited for now, there are a growing number of jobs at risk.

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The growing impact of Al

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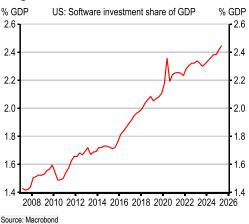
A building influence

After the buzz over artificial intelligence (AI) and the impact it would have on the world in 2023, the excitement has matured and evolved over recent quarters. Of course, that hasn't stopped firms associated with the rapid rollout of the technology from continuing to outperform.

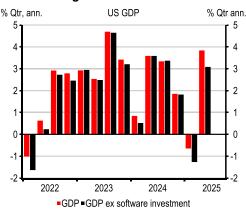
But now, it feels like we are at a tipping point where AI is having a material impact on the labour market across the world. Given the vast capital outlay, this is unsurprising— as of Q2 2025, software investment amounted to 2.4% of US GDP, much higher than previously, and the impact of this investment will continue to spread through the economy. In H1 2025, for example, over 30% of overall US GDP growth reflected increased software investment.

Investment in software is vast amid market excitement about AI

1. Software investment has continued to surge as a share of US GDP...



2. ...and is making a notable difference to overall GDP growth now



Source: Macrobond

We don't get the same cut of the national accounts data elsewhere, but other sources suggest a similar trend. In Taiwan, for instance, the information, communication, and audio-video products export category now makes up 40% of all exports – up from just 15% at the start of 2023.

Until recently, this wasn't having any discernible impact on labour markets across the world. For all of the fears that AI was going to rip through the economy and take away as many as 300



Some evidence suggests Al is now having an impact on the labour market

million jobs¹, at the end of 2024 labour markets across the developed world (the economies most impacted by AI due to the influence on professional services jobs) were about as tight as they ever had been. Unemployment rates were still low and large-scale layoffs were yet to be seen.

But in recent months, there's a growing sign that something is happening under the surface. In the US, the noise surrounding tariffs is perhaps drawing attention from the steady weakness building in the labour market for recent graduates and younger workers. Between Q2 2023 and Q2 2025, the unemployment rate rose by 1.1ppts amongst college graduates age 22-27, and by 1.2ppts among non-college graduates of the same age. This compares to 0.5ppts for the wider labour force. In addition, the spread between the unemployment rate for recent college graduates and all college graduates has risen above historical levels, including above levels typically seen during recessions. This indicates a greater impact is being seen in entry-level jobs compared to more senior roles, making it harder for labour market entrants to get their foot in the door. Beyond negative short-term impacts, this may also have long-term implications. For instance, one study found that for those who graduated during a recession – when graduate unemployment rates are usually most elevated – had lower earnings relative to non-recession graduates that persisted for ~10-15 years² due to the so-called 'scarring' impact on the labour market.

3. Recent graduates are finding it harder to get jobs in the US



Source: Federal Reserve Bank of New York, Macrobond, HSBC calculations

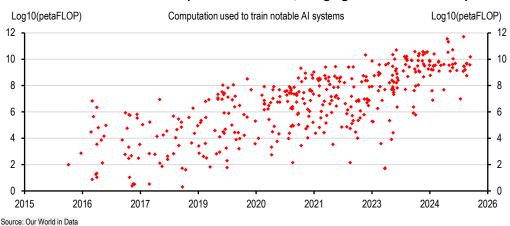
It is easy to see the factors driving this shift. The ability of AI models has continued to improve rapidly in recent years, bringing more automatable work into scope. At the same time, the recent tightness in labour markets has meant that the cost of junior labour has risen sharply – and that competition between the cost of human and that of machine has become relevant for more and more firms.

¹ Al could replace equivalent of 300 million jobs – report, BBC News, 28 March 2023

Recession Graduates: The Long-lasting Effects of an Unlucky Draw, Stanford Institute for Economic Policy Research, April 2019

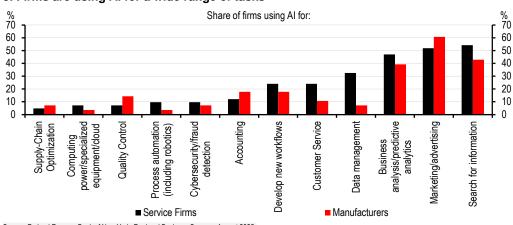


4. Al models have become more powerful over time, bringing more tasks into scope



Junior and graduate professional roles are most exposed to Al replacement And it's those at the more junior end of the spectrum that are most exposed. If we look at the sorts of jobs that are most exposed to AI from a replacement perspective, the biggest impact may be on low-to-medium skill work that requires a degree of repetition. For example, data from the New York Fed (chart 5) shows how firms are currently using AI – with information searching, analytics and data management high up the list – all tasks typically undertaken at the more junior level. With services firms seeing greater usage too, it's unsurprising that the impact of AI is proving to be greatest for junior staff within professional services.

5. Firms are using AI for a wide range of tasks



Source: Federal Reserve Bank of New York, Regional Business Surveys, August 2025.

And beyond the headline data in the US, we're seeing more signs of it globally, too. The so-called "Big 4" accountancy firms have started to trim their graduate recruitment numbers due to Al³, whilst recruitment site Indeed's mid-year 2025 labour market report for the UK highlighted how graduate jobs are becoming increasingly scarce, with the share of jobs listed as being for graduates at the lowest level since 2018. Although it's hard to fully disentangle the broader macro backdrop from the Al impact, and correlation doesn't always equal causation, the advent of more Al tools appears to be having a clear impact on certain pockets of the labour market.

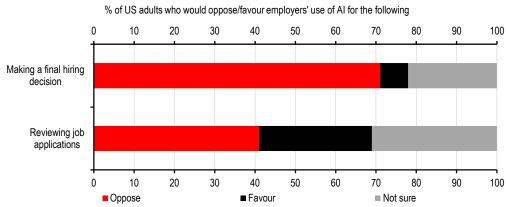
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³ Big Four slash graduate jobs as AI takes on entry level work, City AM, 23 June 2025



Al has begun to reshape recruitment processes for employers and applicants As well as levels of recruitment, AI is also impacting *how* firms recruit, and on both sides - with HR a top area of AI implementation so far. According to Boston Consulting Group⁴, if a company is experimenting with AI, 70% are doing so within HR – talent acquisition, in particular. This can provide a productivity boost for companies and economies more broadly, with one study finding that AI-interviewed candidates succeed in subsequent human interviews at a higher rate than those who went through a traditional résumé screening approach⁵. Of course, as with other AI use cases, its efficacy is highly dependent on how AI is used in the recruitment process. There can also be negative impacts, with candidates often expressing dislike for the use of AI tools (chart 6) – such as video interviews that score candidates on body language, or AI-generated rejection letters – during the recruitment process. These elements could dissuade potentially well-qualified candidates from applying.

6. Many US adults would oppose the use of AI in the hiring process



Source: Pew Research Center (2023)

Equally, the use of AI is also common among applicants. As AI tools speed up the application process, allowing candidates to apply to more jobs, the number of applicants per job has risen. In turn, this means that candidates are applying to a greater number of jobs before being successful. According to the UK-based Institute of Student Employers survey, the number of applications per graduate job rose 59%, from 88 in 2022/23 to around 140 in 2023/24 - despite the same survey reflecting a 4% increase in graduate vacancies that year. Although the graduate job market has weakened, the role of AI in increasing the volume of applications churned out by applicants, and the resultant lower success rates, may be playing some role in exacerbating negative perceptions of the current job market. And, on the other side, some recruiters have expressed feeling 'overwhelmed' with the number of AI-generated CVs⁶.

Central banks are watching closely for the labour market impact from Al

And so, with labour market data a key focus for central banks – not just in the US, but across the world – the impact of AI on the economy is likely to act as a continued downward pressure on employment. As we noted in our recent <u>Global Economics Quarterly</u>, 24 September 2025, central banks may have to keep this in mind when setting monetary policy in the coming quarters. The Fed notably has a dual mandate which requires the targeting of both inflation and maximum employment - and while most other central banks only target the former, the disinflationary implications of a weaker labour market makes employment a relevant factor in monetary policy nonetheless. Productivity gains from the uptake of AI, allowing firms to produce more with fewer workers (and lower costs), would add further disinflationary pressure.

⁴ How AI is Changing Recruitment, Boston Consulting Group, 15 January 2025

⁵ Hiring with AI doesn't have to be so inhumane, World Economic Forum, 28 March 2025

⁶ Jobhunters flood recruiters with Al-generated CVs, Financial Times, 13 August 2024



It is worth thinking about how much the current state of the labour market is the result of an AI impact versus a function of the current business cycle. At September's post-FOMC meeting press conference, in response to a question on low labour market demand, Federal Reserve Chair Jerome Powell stated that:



It may be that companies or other institutions that have been hiring younger people right out of college are able to use AI more than they had in the past... It's also part of the story, though that, you know, job creation more broadly has slowed down

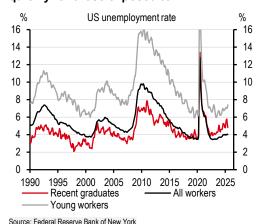
Jerome Powell, September 2025 FOMC Press Conference

It is hard to disentangle Al effects from cyclical weakness in hard labour market data

Chart 7 shows that the unemployment rate for recent graduates in the US has risen at a faster pace and has overtaken the unemployment rate for the general workforce. However, this trend began long before the post-2022 Al boom – we can see the two series narrowing significantly throughout in the 2010-19 period (and eventually crossing at the end). In addition, the unemployment rate trend has been very similar for both recent graduates (age 22-27 with a bachelor's degree) and young workers (age 22-27 without a bachelor's degree). This comes despite the fact that it is the latter group's job roles most commonly cited as being under threat from AI – and lends support to the argument that economic conditions are weaker for new job market entrants due to cyclical reasons.

Young people without a bachelor's degree are still somewhat exposed to the Al impact on entrylevel roles, so we cannot say that Al is not playing a part. However, we should not over-interpret what the latest data are indicating. In term of the broader trend, the greatest impacts of AI on the labour market are likely yet to be seen. Also, firms are more likely to go into cost-cutting mode during periods of uncertainty, and AI tools give firms all the more reason to implement such strategies – particularly if the cost of implementation keeps getting cheaper.

7. Unemployment rates are rising more quickly for those exposed to Al...



8. ...and this could impact a decent share of the workforce



Source: Macrobond, Note: Professional and Business services.

The biggest labour market impact from AI is yet to come...

And that is where the worries can build. Al tools are already playing a role in prompting less hiring at the margins, but the growing ability to replace more roles with Al tools creates an additional downside risk. This could accelerate with the rollout of more agentic AI, which has



...with a possibility that firms reduce staffing levels, especially in any downturn...

been more frequently discussed by firms of late (see: *Listen Up: Positive sentiment, tariff mitigation and agentic AI*, 18 August 2025). In simple terms, this means AI systems capable of making decisions and performing tasks without human intervention.

The potential impact on the labour market could be substantial. Firms such as Airbnb or Booking appear to be using the technology as part of their interaction with customers – but we could see a number of front-line customer service or internal helpdesk type roles replaced completely by AI in the coming years. We note that the share of US workers in the 'office and administration support' category – one that might be heavily exposed to agentic AI – has already fallen over recent decades to around 10% of US employment.

Not everyone's jobs will be replaced or eliminated by Al. And for many whose jobs are impacted, the outcomes could be positive – in terms of being able to move away from repetitive tasks and freeing up time for more useful endeavours, as we outlined in <u>Artificial Intelligence</u>: <u>The good, the bad, and the ugly</u>, 21 May 2024.

As a result of these changes there could be a notable productivity impact: we could see growth pick up, or just hold up, with fewer workers. There's been much wrangling over the possible productivity implications of AI – and we may start to see some hard data in the coming months.

...but Al also offers potential productivity gains and new business models

However, given the nature of the work (in professional services, typically) that is impacted by AI, true productivity growth may be hard to capture in traditional economic metrics. Instead, we may see it in the corporate side – firms making more (or the same) profits with fewer workers. There are signs that this is happening, with rapid growth in sales from the likes of NVIDIA without a scaling of the workforce to anywhere near the same degree. Digital services firms may be able to grow sales more quickly without more staff. As an extreme example, Sam Altman, CEO of OpenAI, has said that he believes that we're not too far away from the first one-person unicorn – a firm with a USD1bn valuation and just one employee⁷.

Additionally, all the AI usage within the hiring process – meaning more applications per worker and a faster filtering of these applications – could mean better job matching in the economy as the barriers to job applications are lowered. Whilst the use of AI in the process may be annoying for those involved, it could lead to some better outcomes on a macro level, helping to lift economy-wide productivity.

This productivity lift within firms may mean that the economy and the stock market can diverge even further – with AI playing a key role in helping firms make more profits, but that not necessarily feeding into incomes for consumers – particularly if employment prospects and labour's bargaining power are further eroded by these growing impacts on the economy.

⁷ How Al could create the first one-person unicorn, The Economist, 11 August 2025



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